

 通知


 安全威胁每周警讯

 空中课堂

1.课程公告

2.经典课程回顾

3.经典问答（无更新）

 技术文章分享

2012 Q2 售后常见问题与解决思路

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本文档总结了2012年第二季度趋势科技技术支持部门所接收到的产品案件，提炼了经典问题，并给出了问题的案件解析方法。

产品更新

* Officescan 10.0 SP1 Patch 5 简体中文版

下载地址:

http://downloadcenter.trendmicro.com/index.php?clk=tbl&clkval=2655®s=CH&lang_loc=15#undefined

Readme:

http://www.trendmicro.com/ftp/china/officescan/osce_sp1_patch5/osce_10_sp1_patch_5_win_sc_readme.txt

*Officescan™ 10.6 SP1 Build 2108 Repack1

下载地址:

http://www.trendmicro.com/ftp/products/officescan/OSCE_10.6SP1_FullPackage.zip

Readme:

http://docs.trendmicro.com/all/ent/officescan/v10.6/en-us/osce_10.6_sp1_server_readme.htm

 KB更新:

使用趋势RootkitBuster

<http://www.trendmicro.com.cn/corporate/techsupport/solutionbank/solutionDetail.asp?solutionId=64266>

如何离线更新Instrusion Defense Firewall(IDF)1.5

<http://www.trendmicro.com.cn/corporate/techsupport/solutionbank/solutionDe>

[tail.asp?solutionId=71932](http://www.trendmicro.com.cn/corporate/techsupport/solutionbank/solutionDetail.asp?solutionId=71932)

Officescan(OSCE)10.5客户端web安装报错，提示找不到URL

<http://www.trendmicro.com.cn/corporate/techsupport/solutionbank/solutionDetail.asp?solutionId=72141>

Worry-Free Business Security (WFBS)7.0 SP1中文版客户端行为监控界面显示空白

<http://www.trendmicro.com.cn/corporate/techsupport/solutionbank/solutionDetail.asp?solutionId=72128>

Trend Micro Security for Macintosh (TMSM)控制台页面无法正常显示

<http://www.trendmicro.com.cn/corporate/techsupport/solutionbank/solutionDetail.asp?solutionId=72127>

ServerProtect for Linux (SPLX)3.0如何开启更新debug模式

<http://www.trendmicro.com.cn/corporate/techsupport/solutionbank/solutionDetail.asp?solutionId=72135>

在添加了一个链接模式的vCentre至Deep Security Manager (DSM)8.0后，vShield Endpoint显示"未安装"

<http://www.trendmicro.com.cn/corporate/techsupport/solutionbank/solutionDetail.asp?solutionId=72140>

vShield Manager 关闭是否会对影响Deep Security 无代理防病毒功能?

<http://www.trendmicro.com.cn/corporate/techsupport/solutionbank/solutionDetail.asp?solutionId=72158>

OfficeScan10.5安装插件管理器报错，提示"只能在使用防毒墙网络版服务器8.0或更高版本的计算机上本地安装插件管理器。不支持远程安装"

<http://www.trendmicro.com.cn/corporate/techsupport/solutionbank/solutionDetail.asp?solutionId=72077>

在Control Manager 5.0/5.5启用控管中心2.5报表模板

<http://www.trendmicro.com.cn/corporate/techsupport/solutionbank/solutionDetail.asp?solutionId=72072>