DLP Network Monitor 2.0 Training

趋势科技技术支持部 Mac Tang



Agenda

- ▶ **DLP5.5**介绍
 - ◆ *DLP5.5*系列的产品体系结构和机制
 - ◆ DLP5.5系列的各个组件
 - ◆ *DLP5.5*新功能
- ▶ NDLP2.0介绍
 - ♦ 什么是DNLP?
 - ◆ *NDLP*的产品优势?
 - ◆ *NDLP*如何部署?
 - ◆ *NDLP*的系统需求和安装步骤
 - ◆ NDLP安装后的验证和使用
 - ◆ *NDLP*的常见问题和解决







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本。

▶ Data Loss Prevention→简称DLP

- 数据丢失预防(DLP)是防止意外和恶意数据泄漏的关键所在----不论是客户 信息,财务数据,知识产权还是商业机密。一次事故可能导致品牌声誉受 损、丢失业务、罚款或法律诉讼从而造成数百万元的损失。
- 数据丢失面临的难题就是如何识别,跟踪并保护所处于闲置、使用和移动状态的机密数据。这项工作正在因为风险因素的增加而变得日益困难,包括陷入失业恐慌的失业员工,移动工作人员以及3G网卡,WIFI设备,USB驱动器,网络电子邮件,即时通讯和CD/DVD之类的泄漏渠道。
- 趋势科技 Data Loss Prevention 是一种数据丢失预防 (DLP) 解决方案, 凭借最广泛的覆盖范围,最出色的性能和灵活部署,而降低了其复杂性和成



- ▶ DLP的主要益处
 - 保护隐私,知识产权保护---发现、监测并预防机密数据/敏感数据丢失,识别,检测并保护商业机密,不论是在线还是离线。
 - 教育和补救---可以定制警告弹出框,允许员工提出申辩理由,阻止和警告危险的员工行为和数据丢失。
 - 发现敏感数据---通过扫描,可以发现员工的笔记本、桌面电脑和服务器中心 上存在的已知敏感数据。
 - 威胁保护---外部保护:数据窃取软件、黑客。内部保护:意外数据丢失,恶意数据丢失。



▶ DLP系列的产品体系结构和机制





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DLP5.5介绍

▶ DLP系列的产品体系结构和机制

Fingerprint Matching (指纹匹配)	指纹匹配能够对非结构化的内容文档进行最佳操作,DLP提取并存储敏 感文档后,如果终端用户尝试传输一个文件,DLP会提取传输的文件指 纹信息与已保存的指纹库进行匹配。如果两者具有相同点,DLP将计算 两者之间的相同点的比例.DLP设定匹配等级分为高、中、低,相同越高 匹配等级越高,一旦匹配等级达到DLP设定的等级,DLP则把此文件视 为敏感文件。DLP存储的指纹大小取决于文件的数量和大小。
Pattern Matching (模板匹配)	DLP基于用户自定义的样式进行匹配,例如身份证号等,DLP能够与非结构化的内容文档进行最佳操作,例如信用卡号、身份证信息、电话号码等。管理员可以通过正则表达式自定义Pattern
Keyword Matching (关键字匹配)	DLP可以根据关键字进行匹配
File Attribute Matching (真实文件类型匹配)	DLP可以根据文件的类型进行匹配,特别的是DLP具有真实文件类型的 检测能力,即时文件扩展名已经被更改或者无扩展名的文件。 Compliance template匹配



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DLP5.5系列的各个组件

▶ DLP5.5系列的各个组件

- ▶ Data Loss Prevention Management Server (服务端)
 - ▶ DLP服务端是一款硬件设备,提供集中控制管理、策略配置和下发、产品组件更新
 - 、日志查询、报表生成、数据指纹获取等中央控制管理操作平台
- ▶ Data Loss Prevention Endpoint (客户端)
 - DLP客户端可以检测数字资产并自动根据公司策略设定对泄密的操作做出阻止、日志记录、加密、警告等操作。
 - ▶ 支持多种Channel的检测,支持识别并处理300多种文件类型。
- ▶ Data Loss Prevention Network Monitor 2.0 (网络监控)
 - ▶ TMDLPMN是一款基于扫描网络镜像数据,通过监控网络数据流量来检测数据威胁的产品:
 - ▶ 检测内网与外网的敏感信息数据传输,包括:SMTP, HTTP, FTP, IM (AIM/AOL,

MSN, Yahoo Messenger), and Webmail (Hotmail, Gmail, Yahoo)

支持最常用的局域网文件共享SMB协议。

DLP5.5新功能

- **DLP5.5**新功能
 - ▶ Web控制台界面进一步优化
 - ▶ 增加TMDLPMN2.0网络监控产品(需要单独激活)
 - ▶ Remote Crawler工具: 支持Windows 64位操作系统
 - ▶ 高级日志管理
 - ▶ 增加数据防偷窃Pattern病毒码组件-- Network Content Correlation

Pattern (NCCP): Data Stealing Malware (DSM)/botnet detection

- ▶ 基于不同策略设定黑白名单
- ▶ 基于不同策略设定不同弹出警告框内容





▶ 什么是*NDLP*?

- Data Loss Prevention Server (DLP) Network Monitor 2.0是下一代拥 有智能混合计算规则,运算法则,Pattern等方式检测敏感数据、文件外泄 网络流量检测设备。
- ▶ 以旁路部署模式部署在用户网络,侦听数据镜像口。
- ▶ 支持针对OSI参考模型2-7层的应用进行检测。



Web2.0 后越来越多遇到的问题





- ▶ *NDLP*的产品优势
 - 通过监控网络镜像流量,针对数据包扫描,检测/发现敏感文件,违规的源和目标IP,匹配违反的法规遵从,以及通过Pattern比对来检测恶意的数据偷窃。
 - 与DLP Management Server联动,接收策略和Pattern下发和管理, 以及日志整合
 - 部署简单,监听交换机 *Incoming和 Outgoing*流量的数据镜像口,无需改变用户网络架构和中断网络
 - 无需在终端PC上上安装客户端程序,检测发现敏感文件外泄,利于公司安全审计。



- ▶ *NDLP*如何部署?
 - ▶ NDLP可用光盘安装在DELL R710上,
 - ▶ 一个数据口与DLP管理端通信,剩余端口皆可作为镜像口。
 - ▶ 镜像数据必须是完整的双向的数据包(Incoming+Outgoing)
 - NDLP最大吞吐率支持215mbps流量, 100,000 并发连接数(DELL R710标准环境)



- ▶ *NDLP*如何部署?
 - ▶ 单数据镜像□-----Core Switch





- ▶ *NDLP*如何部署?
 - ▶ 单数据镜像□-----Distribute Switch



- ▶ *NDLP*如何部署?
 - ▶ 单数据镜像口-----存在Proxy的环境
 - ▶ 情况 1: 如果*Mirror*口在位置 1
 - ▶ *NDLP*检测到的事件,源*IP*为均*proxy*

Classification

- ▶ 情况2: 如果*Mirror*口在位置2
 - ▶ 将Proxy的 IP 填入 Blocked List



- ▶ *NDLP*如何部署?
 - ▶ 多数据镜像口-----多网段环境





- ▶ *NDLP*如何部署?
 - 多数据镜像口-----冗余网段环境
 - ▶ 主热备环境



- ▶ *NDLP*如何部署?
 - ▶ 多数据镜像口-----非对称路由环境
 - ▶ 必须使得NDLP接收到完整的数据包
 - ▶ 否则将无法正常检测数据包





▶ *NDLP*的系统需求和安装步骤?

▶ *NDLP*硬件系统需求

Unit Owner	NDLP				
硬件体积	Dell R710 2U DxWxH(26.8"x17.44"x3.4") Weight: 26.1Kgs				
吞吐量	215Mbps				
并发连接数	100,000				
CPU*2	Intel Quad core E5550 Xeon,2.66Ghz,8M cache				
内存	8GB (4x2G) 1066MHz				
硬盘	3.5 SATA (15K RPM): 300GB				
External NIC card	2 * Intel® Gigabit ET NIC, Dual Port, Copper, PCIe-4				
PSU	2x 870W				



- ▶ *NDLP*的系统需求和安装步骤?
 - ▶ *NDLP*程序安装步骤
 - ▶ 下载地址:
 - ▶ DLP5.5 Server—管理端:
 - http://support.trendmicro.com.cn/TM-Product/Product/DLP/5.2/Manager/
 - Patch: <u>http://support.trendmicro.com.cn/TM-</u>

Product/Product/DLP/5.5/Patch/Patch1_Manager/

- **NDLP2.0**:
 - http://support.trendmicro.com.cn/TM-Product/Product/TMDLPMN/ISO/2.0_GM/
- ▶ 文档地址:
 - **DLP5.5 SOP**:
 - http://support.trendmicro.com.cn/TM-

Product/Document/SOP/DLP/Ex_DLP_V5.5_SOP_SC_1.1.pdf



▶ *NDLP*的安装步骤

▶ 如果测试环境,配置不符合要求,可以按**TAB**键

▶ 输入nohwfail



TREND.	Data Loss Prevention Network Monito	or
	License Agreement	
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TREND Data Loss Prevention Network Moni	tor
Select the appropriate keyboard for the system.	
Slovakian	<u> </u>
Slovenian	
Spanish	
Swedish	
Swiss French	
Swiss French (latin1)	
Swiss German	
Swiss German (latin1)	
Tamil (Inscript)	
Tamil (Typewriter)	
Turkish	
Ukrainian	
United Kingdom	
U.S. English	
U.S. International	•



category	Device	Driver
Host Configuration	I	
	Processor Model: Intel(R) Xeon(R) CPU E5530 @ 2.40	DGHz
	Recommended Hardware Requirement	5
	The following hardware does not meet the rec specifications:	commended
Network Devices	System Memory is smaller than 8GB	
	 Installation can continue, however performant effected 	ce may be
Storage Controllers		
storing contraction	8	Continue
	5	<u> </u>
Storage Devices	<u>.</u>	
	8	



▶ *NDLP*的安装步骤

TREND. Data Loss Prevention Network Monitor

Installation requires partitioning of your hard drive. All data on the selected drive(s) will be lost!

Please select the drive(s) to use for installation.





▶ *NDLP*的安装步骤

▶ Hostname需要输入FQDN地址

Master Port Device O eth0 O eth1	Description Intel Corporation 82545EM Gigabit Ethernet Contr Intel Corporation 82545EM Gigabit Ethernet Contr Pv4/Notmask)	IPv4/Netmask 172.16.4.242/24 Not Configured	
eth0 eth1	Intel Corporation 82545EM Gigabit Ethernet Contr Intel Corporation 82545EM Gigabit Ethernet Contr	172.16.4.242/24 Not Configured	
O eth1	Intel Corporation 82545EM Gigabit Ethernet Contr	Not Configured	
iterface Settings(I	By4/Notmask)	<u> </u>	
iterface Settings(I	By4/Notmack)		
1.4 Add	rv4/wechlaskj		
v4 Address: 172.	16.4.242 / 255.255.255.0		
onoral Sattings			
eneral settings			
ostname: Indip2	42.mac.com		
ateway: 172.1	6.4.1		
rimary DNS: 172.1	6.4.239		
econdary DNS:			







▶ *NDLP*的安装步骤

▶ 密码最短需要**8**位





▶ *NDLP*的安装步骤

TREND Data Loss Prevention Network Monitor

Summary:

Language:	en_US.UTF-8	
Keyboard:	U.S. English	
Hostname:	ndlp242.mac.com	
Network Dev	vices:	
	Card: Intel Corporation 82545EM Gigabit Ethernet Controller (Copper)	
	Device: eth0	
	IP Address: 172.16.4.242	
	Subnet mask: 255.255.255.0	
	Gateway: 172.16.4.1	
	Primary DNS: 172.16.4.239	
	Card: Intel Corporation 82545EM Gigabit Ethernet Controller (Copper)	
	Device: eth1	
	IP Address:	
	Subnet mask:	
1	Catomark 173 16 4 1	



Trend Micro DLP Network Monitor 2.0 will now be installed on your selected drive(s).

If you need to change the configuration settings click back.

ack	X Cancel	⊯ <u>N</u> ext
ack	× <u>C</u> ancel	Next

•









- ▶ *NDLP*的安装步骤
 - ▶ 安装完毕后,需要重启设备





▶ *NDLP*的安装步骤

▶ 登陆NDLP的Linux命令行注册到DLP上

Clish		Clish
-------	--	-------

- **Enable**
- Configure dglink X.X.

 Trend Micro Data Loss Prevention Network Monitor 2.0 	÷
*	÷
* WARNING: Authorized Access Only *	÷
***************************************	÷
Welcome to DLPNM CLI. it is Sun May 15 15:14:47 CST 2011 > enable	
Entering privileged mode	
# Configure dglink dns gateway hostname inter max_file_size password # configure dglink ^	rface
ip IP address AAA.BBB.CCC.DDD where each part is in the rang	je 0-255
<pre># configure dglink 172.16.4.241</pre>	
Ok to create ipga pattern : /tmp/ipga.tcp.ptn.raw	
w in create thia hartern · /tmp/thia.uah.htn.raw	
* -	



▶ *NDLP*安装后的验证和使用

▶ 需激活*NDLP*

LDAP

Product License

Data Loss Prevention

Summary	Product License Image: Comparison of the second secon					
Data Protection						
+ Reports	License Information					
+ Logs	Product Name	IP Address(Host	Product Version	License Status	Expiration Date	
+ Update						
- Administration	DLP Endpoint	127.0.0.1(localhost)	DSC-5.5-1326	V Activated	Dec 22,	
+ Server Configuration	DLP Network Monitor	172.16.4.247(dlpm24	2.0.1135	Activated	Dec 22, .	
+ Agent Configuration	DLP Network Monitor	172.16.4.242(ndlp24	2.0.1135	Activated	Dec 22,	
Crawler Management						
Data Management						
Agent Management						
Password						
+ Management Console						



▶ NDLP安装后的验证和使用

▶ 验证*NDLP*是否已经注册上,并*Online*状态





NDLP安装后的验证和使用

	Sun Dec 26 16:55:53	CST 2010		
	syn conntrack:	1 (184)	
	conntrack count:	1 (154)	
	nr pkscan tx:	ōċ	1125)	
LPZ.U/广沿	nr btscan tx:	ō i	202)	
	nr fpga err:	- i	0)	
	nr btscan err:	i	0)	
	free lowmem:	648M (200M/1011M)	
	nr packet bytes:	464 [0M1 -\	
N P 安 法 后 的 验 证 和 使 田	nr pk bytes:	ī o	OM] I	
~ 又夜川山迎血但风川	nr bt bytes:	j o	OM] [
	nr tr bytes:	, o	OM] -+- (550M)
检查流量是否已经通过:	nr pages:	, o	OM] (4096M	Ó.
	nr sb drop:	0		1
	nr tr drop:	0		
I、	nr result vy:	0	0	
	nr result vn:	202		
2、转到如下目录: cd /opt/TrendMicro/ndlp/platform/QA	nr_result_more:	0		
	nr both vn:	137		
▶ 执行 /too sh	nr_timeout_hole:	0		
1/(11.// UC.3 //	nr_split:	0	0	
	nr_nonsplit:	91311		
	nr_flow_packets:	0		
	nr_flow_fifo:	0		
	nr_flow_pkscan:	0		
	nr_flow_btscan:	0		
	nr_in_conn:	1143	14260	
	nr_not_a_syn:	7	7	
	nr_corrupt:	31	1	
	<pre>nr_redirect:</pre>	0	0	
	overloading: 0	0 (1:0 fs:	0 f:0 d:0)	
	======[TCP	_STATE]=====		
	SYN_SENT:	1 (0)	
	SYN_RECV:	0 (0)	
	ESTABLISHED:	0 (0)	
	FIN_WAIT:	0 (0)	
	CLOSE_WAIT:	0 (0)	
	LAST_ACK:	1 (0)	
	TIME_WAIT:	0 (0)	
	CLOSE:	0 (0)	
	-			



- ▶ NDLP安装后的验证和使用
 - ▶ 建立策略—与**DLP**常规使用类似
 - ▶ 可以分别建立如下条件:
 - ▶ Fingerprints指纹获取
 - ▶ Pattern设定
 - ▶ 关键字设定
 - ▶ 真实文件属性设定



▶ NDLP安装后的验证和使用

- ▶ Fingerprints指纹获取
 - ▶ 方法一:共享方式获取

TREND.	Data Loss Prevention
Fingerprints	

<u>Fingerprints</u> > Adding Fingerprints

Source		
Name:*	指纹获取]
Description:		
Repository Type:	File system / Windows Share 💌	
Host:*	172.16.4.230]
	Example: server1.example.org or 123.123.123.123	
Path:*	/学习文档	Include sub- directories
	Example: /documents/sensitive files	
User ID:	administrator	
Password:	•••••	Test Connection
Source connection test	t successfully.	



😰 Help

- **NDLP**安装后的验证和使用
 - Fingerprints指纹获取
 - 方法一:通过Remote Crawler工具进行获取指线
 - 注意:此方式适用于存放需要保护数据目录

Summary	Crawler	Managem	ent			
Summary	Crawler M	Managemen	t allows v	ou to scan for confider	ntial data stored	
+ Data Protection	or not connected to the company's network. Use this page to manag					
+ Reports				_		
+ Logs	Filter	🛅 Delete	Down	load Remote Crawl <mark>er</mark>		
+ Update		Host 🔺		IP Address	Status	
- Administration		11050		11 (1001000)	otatus	
+ Server Configuration	□ <u>mac</u>			172.16.4.230	Connected	
+ Agent Configuration	Filter	🛅 Delete	Down	load Remote Crawl <mark>er</mark>		
Crawler Management 🌖						
Data Management						

👰 Trend Micro DLP Remote Crawler Agent Console <u>File</u><u>H</u>elp The DLP Remote Crawler can scan any of the listed repositories. Add Delete Туре Path Host/Site Recursive Principal 🔽 Local FII学习文档

Add/Edit Repos	itory 🔀
Repository type	Local Recursive Yes
Host/Site	
Path	F:\学习文档 Browse
User Name	
Password	
Test result	
Connection test	successful.
	Test Save Cancel



Yes

- ▶ NDLP安装后的验证和使用
 - ▶ Pattern设定
 - Pattern设定是基于正则表达式完成。使DLP可以检测一些诸如身份证ID,银行卡号、家庭住址、电话号码等敏感信息外泄。默认已经设定一些条目,但大部分是参照国外使用方式进行设定,一般建议不使用此功能。

Data Loss	Prev	vention		Log	ged on as: 🧟 admin 🛛 🤱
Summary – Data Protection	Patt Use	t erns this page to create p	atterns.	<u>Trend Micro</u> ™ [<u> DLP Workflow</u> 대 강 Help
- Digital Assets Fingerprints	Pat	Add 💽 Copy 🕋 Delet Iterns	e	1-38 of 38	K∢ page 1 ▼ of 1 → M
Keywords	Γ	Name 🔺	Description	Pattern	Last Modified
File Attributes		ABA Routing Number	ABA Routing Number	[^\d]([0123678]\d{8})[^\d]	11/12/10 2:41:19 A
Compliance Templates		<u>American Name</u>	American people's name	$[^w]([A-Z][a-z]{1,12}(\s?,\s?][\s]]\s([A$	11/12/10 2:41:19 A
Company Policies		<u>Austria SSN</u>	Austria SSN	$^d(d{4}[0-3]d(0[1-9] 1[0-2])d{2})$	11/12/10 2:41:19 A
Data Discovery		Cal DL# /Cal ID#	CalID	[^\w-]([A-G]\d{7})[^\w-]	11/12/10 2:41:19 A
Device Control		Canadian Social In	Canadian Social Insurance N	[^\w-]([1-79]\d{8} [1-79]\d{2}-\d{3}-\d	11/12/10 2:41:19 A
+ Reports		China National ID	China National ID	[^\d-](\d{17}(\d x))[^\d-]	11/12/10 2:41:19 A
+ Logs + Update		Credit Card Number	Credit Card Number	[^\d-](\d{15,16} \d{4}-\d{4}-\d{4}-\d{4}-	11/12/10 2:41:19 A
+ Administration		Danish Personal ID	Danish Personal ID	[^\d-]((0[1-9] [12]\d 3[01])(0[1-9] 1[0-2]	11/12/10 2:41:19 A



Keyword			🛃 Help	
<u>Keyword</u> > Adding Keyv	vord			
Keywords				
Name:*	关键字过滤			
Description:				ī‡
Condition:	Match any sub-keywords	V		
				参照
O Import sub-keyword	ds 选择文件 未选择文件			
• Add/update sub-key	ywords			
Sub-keyword				🚑 <u>I</u>
Name:		🗖 🗌 Case Sensitive		Help
Description:				.► H
Add Update				I CST
Sub-keywords list				
🛅 Delete			1-1 of 1 ↔ page 🚺 🗸 of 1 ↦ Ю	
Name 🔺	Description	Case Sensitive	Last Modified Time	
🗆 test		Case Insensitive		
🛅 Delete			1-1 of 1 ↔ page 1 🔽 of 1 ↦ H	
			200 per page 💌	
Save Cancel			200 per page 💌	



- ▶ 文件属性设定
 - ▶ 点击Data Protection--- Digital Assets---File Attributes,右边点击Add
 - 注意: True file Attributes采用识别真实文件类型属性,不是单纯的基于File Attributes
 测。目前支持常见的300多余种文件类型。当DLP识别某种类型的文件, File Attributes > Adding File Attributes
 展名或者去除扩展名,DLP依旧可以有效的识别和检测。

tablished.
1-2 of 2 ₩ 4 page [
Last Modified
33:16 AM CST
22:20 PM CST
1-2 of 2 M 4 page
2:2 1-2

,	
	Select: Selected types
	□ <u>Executable</u> -
	□ <u>Document</u> -
	Image Document -
low	□ <u>Graphic Document</u> -
e [1	🗖 <u>Multimedia</u> 🗸
15	Encapsulation Format -
	Database Document -
-	Spreadsheet Document -
€00	Presentation Document -
	🗖 Desktop Publishing 🗸
	General Purpose Document -
	Obfuscated File (Encrypted File) -
	□ <u>Others</u>

- ▶ 建立合规模板
 - ▶ 点击Data Protection--- <u>Compliance Templates</u>,右边点击Add

Summary	Cor	npliance Tei	mplates				Trend Micro	<u>DLP Workflow</u> 🗗 🔂 Hel
Data Protection	Cor strii	npliance Temp ngent complia	plates are used in cre Ince requirements to	ating boundarie comply with corp	s and setting orate gover) limitations fo nance and da	or creating policy. ' Ita privacy require	You can also import ments.
- Digital Assets Fingerprints		Add 💽 Copy	🕆 Delete 🕞 Import	Export			1-5 of	f5 ∺∢ page 1 💌 of 1 ► M
Patterns			Name 🔺	Fingerprints	Patterns	Keywords	File Attributes	Modified
Keywords		GLBA		0	26	13	0	11/12/10 2:41:19 AM CS
File Attributes		HIPAA		0	48	30	0	11/12/10 2:41:19 AM CS
Compliance Templates		PCI-DSS		0	7	3	0	11/12/10 2:41:19 AM CS
Data Discovery		<u>SB-1386</u>		0	12	6	0	11/12/10 2:41:19 AM CS
Device Control		<u>US PII</u>		0	34	18	0	11/12/10 2:41:19 AM CS
Reports		Add 🕞 Copy	n Delete 🖘 Import	Export			1-5 of	f5 M≮ nage 1 ▼ of 1 ► M



▶ NDLP安装后的验证和使用

- ▶ 建立策略
 - ▶ 点击Data Protection---Company Polices,右边点击Add

								Irena Micro-DLP W	
se the Co	ompany P	olicies pag	ge to create	across-the-	board company ru	les and criteria tha	t the compan	y files should meet.	
Filter	Add	Сору	Delete					0-0 of 0 H 4 page	1 ▼ of 1 ► H
] Na	ame	Туре		Action	Order 🔺	Modified	Status	Deployment	Status
Q Filter	Add	Сору	<u> Delete</u>					0-0 of 0 14 4 page	1 ▼ of 1 ► H
									200 per page
	G Filter Na	Filter Add Name Filter Add	Filter Add Copy Name Type Filter Add Copy	Filter Add Copy Delete Name Type Filter Add Copy Delete	Filter Add Copy Delete Name Type Action Filter Add Copy Delete	GFilter Image: Add Image: Copy Image: Delete Name Type Action Order ▲ Image: Imag	Image: Add Copy Image: Order a block the control of the charge of the control of the charge of th	Q Filter Image: Add Image: Order a close the boost company rates and all close the boost company ra	Q Filter Image: Copy Image: Cop

Company Policies List <u>Trend Micro IM</u> DLP Workflow Melp

Use the Company Policies page to create across-the-board company rules and criteria that the company files should meet.

Q	Filter 🕞 Add 💽 Copy 💼 Delete					1-4 of 4 🛤 page 1 💌 of 1 🕨
	Nam Endpoint Agent Policy		Order 🔺	Modified	Status	Deployment Status
	Mac_Ne Network Agent Policy	ide al	1 •	• 5/15/11 3:37:59 P	~ •	Deployed



- ▶ 建立策略
 - ▶ 选择需要监控的网段:

Policy List - Edit			🛃 Help
Policy List > Mac_NetWork_Policy The updated policy was deployed. If you make additi	ional changes to	this policy, you must redeploy	/ it.
Policy Order: 1			
Target			
		Selected:	
		From	
Select by: IP Range or IP Address	Add >> Remove <<		~
Input:		Exception	
Example, IP address/subnet mask, or IP address.	Add >> Remove <<		•



- ▶ 建立策略
 - ▶ 选择需要监控的管道:
- ▶ NDLP支持如下管道:
 - Email
 - FTP
 - HTTP
 - MI I
 - **SMB**
 - Web Mail
- ▶ 并可以根据需要输入自定义白名单

Policy List - Edi	t	🕜 Help				
Policy List > Mac_NetWork_Policy						
The updated poli Target Cha	zy was deployed. If you make additional changes to this policy, you must redeploy it. nnel Condition Action					
Check to prevent	users from accessing sensitive information with the following:					
Channels						
🗵 Email 🕶						
SMTP Email	Approved domain names					
	Separate multiple domain names with a comma. (Example: admin@yahoo.com,admin@gmail.com)					
▼ <u>FTP</u> ▼						
Approved F	QDN or IP addresses					
Separate mu	Iltiple FQDN or IP address ranges with a comma. (Example: ftp.trendmicro.com,192.168.2.1/10)	A				
Approved F	ODN or IP addresses					
	-	4				
Separate mu	ultiple FQDN or IP address ranges with a comma. (Example: trendmicro.com,192.168.2.1/10)					
Instant Mess	engers ▼					
IM AIM						
IM MSN						
IM Yahoo! Me	essenger					
SMB						
Web Mail -						
Web Mail (GM	tail)					
Web Mail (Ho	tMail)					
Web Mail (Ya	hoo!Mail)					



- ▶ 建立策略
 - ▶ 选择需要使用的模板:

Policy List - Edit		<table-cell> Help</table-cell>
Policy List > Mac_NetWork_Policy The updated policy was deployed. If y Target Channel Condition This is your "IF" statement. Select the	ou make additional changes to this policy, you must redeploy it. Action compliance templates for this policy.	
Condition		
Import Predefined Template(s) GLBA HIPAA Mac-Network网络监控模板 Mac-关键字策略 Mac-关键字策略 Mac-文件属性策略 PCI-DSS SB-1386 US PII I ■ Enable Data Stealing Malware detection	[Hold down the Control Key (CTRL) to select multiple items.]	



- ▶ NDLP安装后的验证和使用
 - ▶ 建立策略
 - ▶ 选择处理措施:
 - ▶ Local Area Network ----边界出局域网
 - ▶ Local Machine----边界为出本机
 - ▶ 注意:NDLP只有监控,不会拦截作用。

Policy List - Edit	🔁 Help
Policy List > Mac_NetWork_Policy	
The updated policy was deployed. If you make additional changes to this policy, you must redeploy it. Target Channel Condition Action	
Specify the actions for this policy.	
Network Boundary	
Network Agents Local Area Network (recommended) Local Machine (strict filtering) 	
System Action	
Actions to take:	
V Log	
Server side alerting	
Forensic data capturing	



- ▶ NDLP安装后的验证和使用
 - ▶ 建立策略
 - ▶ 选择处理措施:
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Policy List > Mac_NetWork_Policy	
The updated policy was deployed. If you make additional changes to this policy, you must redeploy it. Target Channel Condition Action	
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Network Boundary	
Network Agents Local Area Network (recommended) Local Machine (strict filtering) 	
System Action	
Actions to take:	
V Log	
Server side alerting	
Forensic data capturing	



- ▶ NDLP安装后的验证和使用
 - ▶ 建立策略
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Policy List - Edit	🔁 Help
Policy List > Mac_NetWork_Policy	
The updated policy was deployed. If you make additional changes to this policy, you must redeploy it. Target Channel Condition Action	
Specify the actions for this policy.	
Network Boundary	
Network Agents Local Area Network (recommended) Local Machine (strict filtering) 	
System Action	
Actions to take:	
V Log	
Server side alerting	
Forensic data capturing	



- ▶ 检测测试
- ▶ 通过共享方式, 传一个mac.txt, 内容为: trendtrend

Log Query Trend Micro TM DLP Workflow 2 Help											
Q	uery										[<u>Hide Query]</u>
Data Range: 💿 Today					•						
			⊚ Fr	om			12:00	То		12:	00
	-						i				
LC	Log Type: 🔘 Policy			olicy Deploy	ment		System	em Events			
			S	ecurity Viola	tions		Secu	rity Audit			
			S	erver Statu	5						
	Show	Log									
Q	Filter	Export	t ¢R	efresh					1-200 of	1601 M ∢pa	ge 1 of 9 ► ►
Sec	urity	Violatio	ns								
	ID 🕶	User	Dep	artment	Host	Domain	Channel	Offline	Destination	Forensic	Date
Ξ	31	N/A			dlpm2	N/A	SMB	No	10.28.132.121		5/15/11 5:09:0
	Source IP 172.16			172.16.4.	101						
	Desination IP 10.28.1		10.28.132	2.121							
	Document Path:		t	rend.txt							
	Content Type:		t	text							
I	Content:			t	trendtrend						
	Matched Doc Path:			N	N/A						
	Policy Name:			N	Mac_NetWork_Policy						
	Com	pliance 1	Templa	te/DSM: M	lac-Netw	ork网络监控	模板				
Action: Log;Server side alerting;											



▶ *NDLP*常见问题和解决

- ▶ 问题一: DLP Server 控制台上看不到NDLP,或者显示状态"Disconnect"
 - ▶ 检查NDLP设备的管理口是否连接正确
 - ▶ 只有板载第一口(eth0)为管理口
 - ▶ 网络设定是否正确,可以在clish中输入: show network
 - ▶ 使用ping命令,检查与DLP Server的通信连接

```
> show network
Host name: dlpm247.mac.com
Management IP Setting
  Type: static
  IP Address: 172.16.4.247
  Netmask: 255.255.255.0
  Default gateway: 172.16.4.1
  DNS Server 1: 10.28.132.101
  DNS Server 2:
Interfaces information:
  eth0: Speed 1000Mb/s, Duplex Full, Auto-negotiation on
  eth1: Speed 1000Mb/s, Duplex Full, Auto-negotiation on
  eth2: Speed 1000Mb/s, Duplex Full, Auto-negotiation on
  eth3: Speed 1000Mb/s, Duplex Full, Auto-negotiation on
DLP Controller:
  IP Address: 172.16.4.241
```



▶ NDLP常见问题和解决

▶ 问题二: DLP Server控制台上显示 NDLP策略 outdate 或者 Fingerprint版本错误

🔲 🚼 ndlp242.m... 172.16.4.242 Disconnected 😢 Outdated 5 2.0.1135 5/15/11 4:57:0...

- ▶ 检查**NDLP**设备的管理口是否连接正确
- ▶ 检查策略是否部署到NDLP上(通过时间戳验证)
- ▶ 策略文件路径: /root/prod/sensorSDK/data/tmpe.pol
- ▶ 指纹文件路径:
 - /root/prod/sensorSDK/data/repo/sig_table.smeta
 - /root/prod/sensorSDK/data/repo/sig_table.stbl



▶ *NDLP*常见问题和解决

- ▶ 问题三: DLP Server 控制台上没有任何日志
 - ▶ 检查NDLP设备的管理口是否连接正确
 - ▶ 检查镜像口是否有正常数据
 - ▶ 检查策略是否部署正确,注意: boundary边界设定,是否有Proxy代理服务器



- ▶ *NDLP*常见问题和解决
 - ▶ 问题三: DLP Server流量是否过载
 - ▶ 使用脚本工具进行检测: /opt/TrendMicro/ndlp/platform/QA_TOOLS

```
[root@dlpm247 QA_TOOLS]# pwd
/opt/TrendMicro/ndlp/platform/QA_TOOLS
[root@dlpm247 QA_TOOLS]# ||
total 32
-rwxr-xr-x 1 root root 50 Nov 2 2010 df.sh
-rwxr-xr-x 1 root root 217 Nov 2 2010 fse.sh
-rwxr-xr-x 1 root root 85 Nov 2 2010 mem.sh
-rwxr-xr-x 1 root root 217 Nov 2 2010 toe.sh
```



